



LA LLANADA TEXAS
POLITICAS DE CANCELACION SUMMER 2023
DAY CAMP

Cancellation Policies:

The following cancellation policies apply to Day Camp registrations for Summer 2023 @ any of our Texas Day Camp locations.

- The processing fee of \$10 is nonrefundable.
- All payments made will be fully refundable with a cancellation written notice requested on or before March 31, 2023. A cancellation notice should be sent via email to texas@lallanada.com.
- Cancellations requested between April 1 and May 15, 2023, will be:
 - 60% refund of the total amount paid.
 - 20% kept as a credit.
 - 20% kept as cancellation fee.
- No refunds will be issued on cancellations requested on or after May 16, 2023.
- All refunds will be done during the next 120 days after the cancellation notice.

Additionally,

- No full or partial refunds will be issued for campers that do not attend camp without a proper written cancellation notice, arrive late, depart camp before the end of the session, or are expelled due to behavioral issues.
- If a family needs to move their registration to a different camp session in 2023, a transfer of the camp will be allowed on a space availability basis. Any cost difference [example: two-week session vs three-week session] will be reimbursed or charged at the time of the transfer.
- In regards to situations beyond our control, such as but not limited to pandemics, natural disasters, etc:

If Camp La Llanada's Summer 2023 can NOT go forward due to a government mandate or our own decision, we reserve the right to maintain or modify our current cancellation policy accordingly with previous notification to our registered families.

Camp La Llanada reserves the right to change the start and/or end dates of the Summer 2023 sessions in accordance with the indications of the local authorities in regard to the development of any situation beyond our control.