

Cancellation Policies

The following cancellation policies apply to Sleepaway Camp registrations for Summer 2021.

- All payments made will be fully refundable with a cancellation written notice requested on or before February 28, 2021. Cancellation notice should be sent via email to texas@lallanada.com
- Cancellations requested between March 1st, 2021 and May 15, 2021 will be:
 - 60% refunded of the total amount paid
 - 20% kept as a credit
 - 20% kept as cancellation fee
- No refunds will be issued on cancellations requested on or after May 16, 2021.
- All refunds will be done during the next 120 days after the cancellation notice
- Processing fee of \$100 is nonrefundable.

Additionally,

- No full or partial refunds will be issued for campers that do not attend camp without a proper written cancellation notice, arrive late, depart camp before the end of the session, or are expelled due to behavioral issues.
- If a family needs to move their registration to a different camp session in 2021, a transfer of the camp will be allowed on a space availability basis. Any cost difference [example: two-week session vs three-week session] will be reimbursed or charged at the time of the transfer.

In regards to situations beyond our control, such as but not limited to pandemics, natural disasters, etc:

- IF Camp La Llanada's Summer 2021 can NOT go forward due to a government mandate or our own decision, we reserve the right to maintain or modify our current cancellation policy accordingly with previous notification to our registered families.
- Camp La Llanada reserves the right to change the start and/or end dates of the Summer 2021 sessions in accordance with the indications of the local authorities in regards to the development of any situation beyond our control.